L«ss to NCCF due to poor management in procurement and sale of tea

2798. SHRl BHAGATRAM MANHAR;
SHRI MOHINDER SINGH LATHER;

Will the Minister of FOOD AND CIVIL SUPPLIES be pleased to state:

(a) whether the C&AG in. its report on NCCF have observed that no clear cut policy regarding the sale of tea was availably on record and delays in distribution of tea to the various branches of the Federation led to losses due to deterioration of tea being a perishable commodity and that cumulative loss of Rs. 1487 lakh suffered in the year 1984 in Guwahati Sri Nagar and Varanasi branches due to poor management in procurement and sale of tea;

(b) whether it is a fact that cumulative losses in tea operation since their inception *ra* 1978 are over Rs. 1.00 crore;

(c) if se, whether it is also a fact that despite these losses the officer incharge of handling tea operations
of NCCF has been getting quick and undue promotions and is now the Chief Manager (Business) Head office; and

(d) if so, what are the reasons for not taking any administrative action against' the official concerned and what are the circumstanes under which quick promotions have been given to him?

THE DEPUTY MINISTER IN THE MINISTRY OF FOOD AND CIVIL SUPPLIES (SHRI D. L. BAITHA); (a) Yes, Sir. The loss shown by C&AG is for period 1983-84 to 1985-86 and not for one year of 1984.

(b) and (c) No, Sir. NCCF suffered losses in tea operations only during 1980-81 to the extent of Rs. 1.24 lakhs and thereafter it had been earning profits. The officer concerned did not *get* any undue promotion and is at present working as Chief Manager (Tex) in Head Office without any financial benefits.

(d) Does not arise.

CompIaints at the recent meeting of the National Consumer Protection Condi about MRTP

2799. SHRI KAPIL VERMA;
SHRI SHEO KUMAR MISHRA:

Will the Minister of FOOD AND CTVIL SUPPLIES be pleased to state:

(a) whether Government are aware of the compIaints of members at recent meeting of the National Consumer Protection Council in Delhi about MRTT* Commissions cumbersome procedure to deal with the consumers compIaints and general disregard by the official agencies of the consumer movement-

(b) if so, how far these complaints are justified and what steps Government propose to take to remove them; and

(c) what steps Government propose to take to make the consumer's protection more effective and the voluntary consumers organisation stronger[1]?

THE DEPUTY MINISTER IN THE MINISTRY OF FOOD AND CIVIL SUPPLIES (SHRI D. L. BAITHA): (a) and (b) Yes> sir- The Department of Company Affairs has indicated that MRTP Commission had already drafted new regulations called 'MRTPC Regulations, 1989', after taking into account the suggestions made by Consumers' Associations. This is however, being processed for finalisation.

(c) Several legal and administrative measures have been taken by the Government in this regard. To provide better protection to the consumers and for speedier and inexpensive redressal to their grievances, the Gdv-ernment has brought into force the Consumer Protection Act, 1986. To